

Pendulum Event Management System

Pendulum's Web-based adverse event management system, customized for senior housing, allows your organization to efficiently record adverse events and evaluate the data for negative trends and risk potential. Remote access allows users the ability to login as needed, whether it's to record an adverse event at the nurse's station, complete an investigation at the Director of Nursing's desk, review data at a quality assurance meeting, or run a report in the regional risk manager's office. This is a real-time incident reporting and tracking system that informs senior management of all incidents with a potential liability to the company.

System Features

- Secure Web-based system
- Security roles to restrict or permit user's access, such as data entry users to submit new events, supervisors to complete investigations, risk managers to review events at multiple centers, etc.
- Track Resident/Visitor/Employee events
- Event information organized in clearly defined tabs—Event, Notes, Correspondence, Mail, and Contacts
- Automatic email alerts, such as new event, high-severity event, state-reportable events, etc.
- Record notes
- Attach documents (Word, Excel, PDF, JPEG, etc.)
- Generate state reports and other forms, letters, and documents
- Supervisor review and sign-off on events
- Track event details, post-event assessment, investigation, outcomes, and risk management followup
- Tracking and trending reports
- Safe organization of incident and post incident data stored separately from medical record information
- HIPAA Compliant

Pendulum Services

- Configuration of client organization structure
- Security roles and user setup
- Customization and development of dashboards and text reports
- Automated distribution of password-protected graph and text reports
- Provides monthly 'at a glance' snapshot of incident data to optimize tracking and trending analysis
- Quarter and Annual reports are also available for complete analytical breakdown of facility's incident data
- Online training sessions
- User support
- HUD 232 Compliant

Benefits of the Pendulum System

- Ease of use
- Lower cost than many other systems
- Better protection from discovery

For a free demonstration and price quote, call or email us today!

