

Pendulum Event Entry Service

Tracking and trending incidents and adverse events is a time-consuming yet critical function in the healthcare setting. As a healthcare service firm, Pendulum recognizes the time demands and pressures tracking and trending places on facility staff. Offered through the Adverse Event Management System, the Event Entry Service allows clients to fax their incident reports to us, and we record and track all notices of incidents and/or events in our secure Event Management System. Monthly reports are provided to the client based on these incidents and/or events—reports that will assist an organization in identifying trends that may warrant system or process changes.

System Features

- Secure Web-based system
- Security roles to restrict or permit user's access, such as data entry users to submit new events, supervisors to complete investigations, risk managers to review events at multiple centers, etc.
- Track Resident/Visitor/Employee events
- Event information organized in clearly defined tabs—Event, Notes, Correspondence, Mail, and Contacts
- Automatic email alerts, such as new event, high-severity event, state-reportable events, etc.
- Record notes
- Attach documents (Word, Excel, PDF, JPEG, etc.)
- Generate state reports and other forms, letters, and documents
- Supervisor review and sign-off on events
- Track event details, post-event assessment, investigation, outcomes, and risk management follow-up
- Tracking and trending reports
- Safe organization of incident and post incident data stored separately from medical record information
- HIPAA Compliant

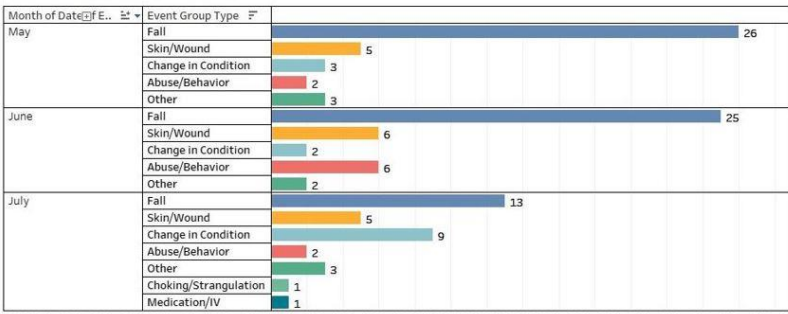
Pendulum Services

- Event data entry for client
- Configuration of client organization structure
- Security roles and user setup
- Customization and development of dashboards and text reports
- Automated distribution of password-protected graph and text reports
- Provides monthly 'at a glance' snapshot of incident data to optimize tracking and trending analysis
- Quarter and Annual reports are also available for complete analytical breakdown of facility's incident data
- Online training sessions
- User support
- HUD 232 Compliant

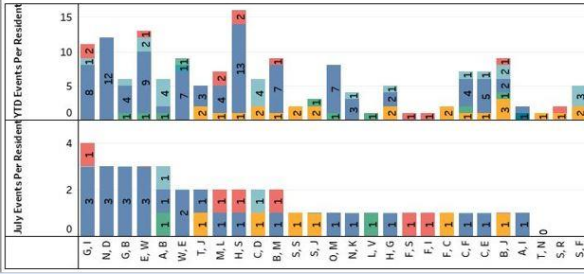
For a free demonstration and price quote, call or email us today!

Monthly Dashboard Samples

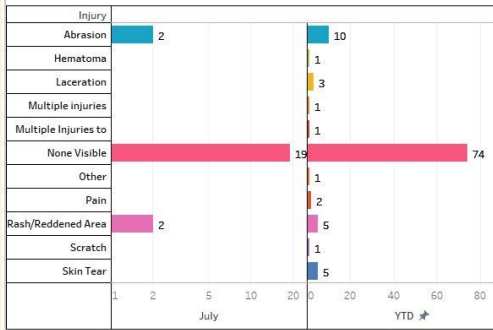
Event Comparison per Month



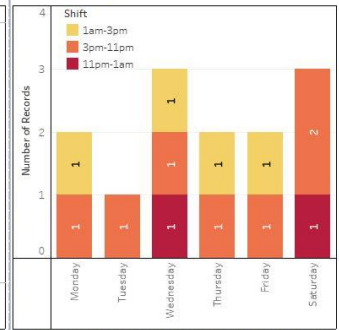
Current and YTD Event Count per Resident



Current Month vs YTD Fall Related Injuries



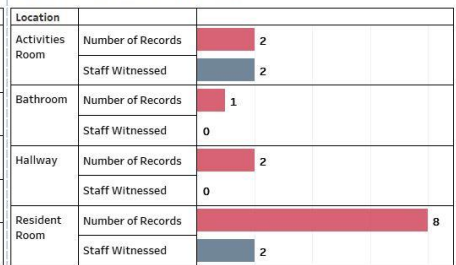
Falls Per Day of the Week



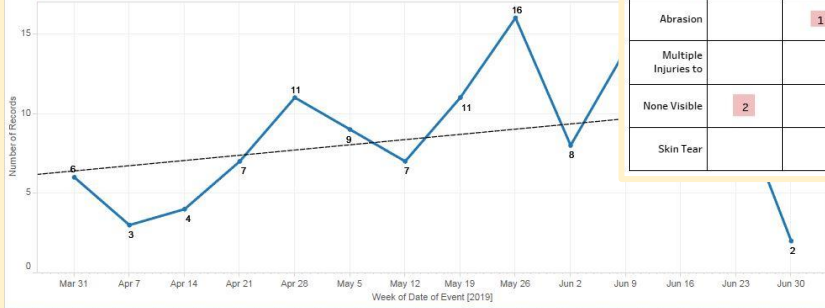
Falls: Injuries Per Location



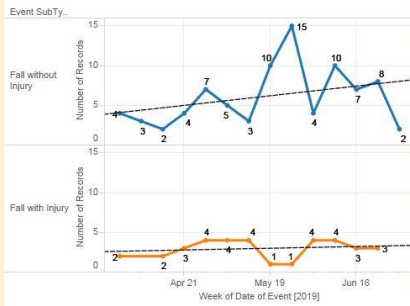
Witnessed Falls Per Location



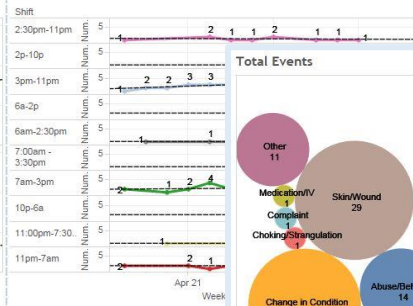
Falls per Week



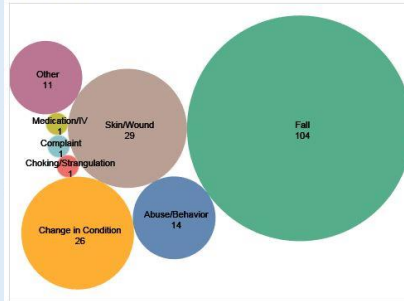
Falls with Injury vs Falls without Injury



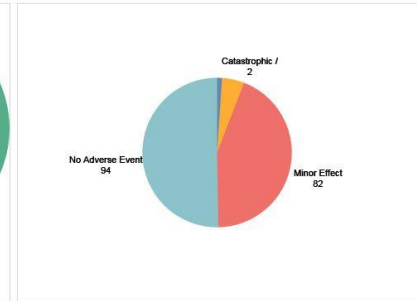
Falls per Shift per Week



Total Events



Event Severity Breakdown



Events by Resident

